



# **Action Plan**

## **A Co-operation between the Government and the Business Community For Combating Corruption in the Public and Private Sector.**

### **THE PREAMBLE**

#### **Introduction**

Being aware that there exists in the minds of the International Investor the perception that Pakistan is a very corrupt country; a program was launched last year by Transparency International – Pakistan primarily as an Image building program but hopefully as a program to combat corruption in the Public and Private sector.

Following a number of meetings between the Business Community and the Sindh Government, it was decided that we should initiate this awareness program by circulating a Questionnaire among the business community through the Aegis of the OICCI, ABC, ICC, FPCCI KCCI and SITE which are the main professional organizations of which most of the Multinational and National companies are members.

The idea for circulating this questionnaire is threefold:

Firstly, that this is an opportunity for the business community to come together on a single platform with the sole reason of helping the government in its fight against corruption at all levels. The “irritants” and “recommendations” for its removal given by each company will be consolidated and submitted to the government as its “Recommended package of Reforms” which we hope will stimulate action by the government to make changes in its existing Laws, Acts, Rules, Regulations and procedures which are presently deemed to be counter productive by the business community to the development of Industry. This is in turn hindering International and National Investment.

Secondly, we hope that this questionnaire will help highlight those problems that are being faced by many of the less fortunate brothers in the business community. We hope that the business community supports this program whole heartedly which should be evidenced by the response to this questionnaire.

Thirdly, it will be the first time that the business community will come together to help the government in an “image building process”. At the same time the “Irritants” pointed out and the “Recommendations” put forward by the business community through this questionnaire will give an opportunity to the government to understand the problems faced by the business community, leaving no excuse to this or a future government.

Please be brief, unless it is felt that a particular “irritant” or “recommendation” requires further explanation, this can be marked out and explained in a separate sheet of paper.

**Note:** If the company feels that In questions 3 & 4 of the questionnaire it would like to point out additional “irritants” it is free to take additional sheets of paper to point this out.

Coordinating Committee.

## DRAFT QUESTIONNAIRE

MAIN LINE OF BUSINESS OF THE  
COMPANY .....

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### QUESTIONS

**Q # 1.** With which major Ministries does your company interact?  
Example –Ministry of Finance, Industry, Commerce, Health or other etc.

- 1.
- 2.
- 3.
- 4.
- 5.

**Q # 2.** In the company's opinion which is the Ministry which needs the most reforms in order of Irritants / problems encountered in dealing with it.?

- A. Ministry of Finance - CBR
  - B, Ministry of Industries
  - C. Ministry of Commerce
  - D. Ministry of health
  - E. Other .....
- 1.....2..... 3.....4.....5.....

**Note:** Minimum of three ministries should be considered.

**Q # 3. In which Departments of the Ministry of Finance (CBR) does the company face irritants / problems ( Name the Departments eg. CBR – Income tax, Customs, Sales Tax, Withholding Tax etc.)**

- a)
- b)
- c)

**What are the “Irritant” / problem that the company faces in each department of the Ministry of Finance – CBR, with regards to a Law, Act, Rule or Procedure?**

**Name the Department (a).....-**

**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (b).....-**

**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (c).....-**

**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Q # 4. In which Departments of the Ministry of Industry does the company face irritants / problems ( Name the Departments )**

- a)
- b)
- c)

**What are the "Irritant" / problem that the company faces in each of the above departments of the Ministry of Industry with regards to a Law, Act, Rule or Procedure?**

**Name the Department (a).....-**

**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (b).....-**

**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (c).....-**

**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Q # 5. In which Departments of the Ministry of Commerce does the company face irritants / problems ( Name the Departments )**

- a)
- b)
- c)

**What are the "Irritant" / problem that the company faces in each department of the Ministry of Commerce with regards to a Law, Act, Rule or Procedure?**

**Name the Department (a).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (b).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (c).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Q # 6. In which Departments of the Ministry of Health does the company face irritants / problems ( Name the Departments )**

- a)
- b)
- c)

**What are the “Irritant” / problem that the company faces in each department of the Ministry of Health with regards to a Law, Act, Rule or Procedure?**

**Name the Department (a).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (b).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (c).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Q # 7. In which Departments of the Ministry of .....does the company face irritants / problems (Name the Departments )**

- a)
- b)
- c)

**What are the "Irritant" / problem that the company faces in each department of the Ministry of ..... with regards to a Law, Act, Rule or Procedure?**

**Name the Department (a).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (b).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Name the Department (c).....-**  
**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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**Describe the Irritant.....**

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**Give Recommendations to solve the Irritant.....**

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## GENERAL QUESTIONS

- Q # 1. Does the company feel that corruption can be reduced.  
Yes.....No.....
- Q # 2. Does the company feel that this effort being taken by the business community will lead to any concrete action by the government?  
Yes.....No.....
- Q # 3. Does the company feel that the government will carry out the recommendations of the business community?  
Yes.....No.....
- Q # 4.. Does the company feel that the government will not carry out the recommendations of the business community? If so why  
a. Not serious about fighting corruption.  
b. Not serious about helping the business community.  
c. Not sufficiently serious in its reforms.  
d. Unable to carry out reforms.  
e. Too preoccupied with other matters.  
1.....2.....3.....4.....5.....
- Q # 5. Is the Company aware of any similar effort taken collectively by the business community prior to this?. If so:  
When.....During which Government.....
- Q # 6. Does the company have any information or report on the previous effort ?  
If yes, please attach a copy to this questionnaire.
- Q # 7. Which reforms carried out by the present government have helped the Business community ? Select from CBR, NAB, NRB, and Police, others....  
1.....2.....3.....4.....5.....
- Q # 8. If the government seriously considers the recommendations of the business community, what time frame does it give the government to implement its recommendations?  
6-months..... 12-months.....36-months.....
- Q # 9. In the opinion of the company, what is the scale of corruption within the public sector?  
Rampant.....considerable.....manageable.....
- Q # 10. What in the opinion of the company is the greater problem. Whether the government should try to reduce the problem of corruption through reducing the need for payments of:  
Baksheesh..... Speed Money.....Greed Money.....

- Q # 11. Does the company consider the payments of speed money to “facilitate” procedures as bribery?  
Yes.....No.....
- Q # 12. Does the Company consider Payments of speed money towards “Facilitation” of procedures:  
Legal..... Illegal.....
- Q # 13. Does the company have a stated policy to desist from bribing the Public Official.  
Yes.....No.....
- Q # 14. Has your company informed its personnel of this policy.  
Yes.....No.....
- Q # 15. If your company has to-date not carried out such a program, would it seriously consider taking up such a program.  
Yes.....No.....