



# TRANSPARENCY INTERNATIONAL-PAKISTAN

5-C, 2nd Floor, Khayaban-e-Ittehad, Phase VII,  
Defence Housing Authority, Karachi.  
Tel: (92-21)-35390408, 35390409, Fax: 35390410  
E-mail: ti.pakistan@gmail.com  
Website: www.transparency.org.pk

30<sup>th</sup> March, 2016

TL16/3003/5A

Chairman,  
Planning and Development Department,  
Civil Secretariat,  
Lahore.

**Sub: Violation of Punjab Procurement Rules 2014, Section Officer (General), Planning and Development Department, Lahore's Tender Notice for Supply/ Installation of a Digital/IP based Telephone Exchange System.**

Dear Sir,

This is with reference to Planning and Development Department, Lahore's Tender Notice, published in daily "Nawaiwaqt" on 27<sup>th</sup> March, 2016. It is observed that the advertisement is in violation of the Punjab PRA 2014.

As per the advertisement, 15 days of response time is not given and the last date for submission of tender is on 04-04-2016, which is 6 days short. It is a violation of PPRA Rules 2014, Rule No.14 (1). Stated as under

*14. Response time:- (1) The procuring agency may decide the response time for receipt of bids or proposals (including proposals for pre-qualification) from the date of publication of an advertisement or notice, keeping in view the complexity of the procurement, availability and urgency but, in no circumstances, the response time shall be less than fifteen days for national competitive bidding and thirty days for international competitive bidding from the date of publication of advertisement or notice.*

The above information is forwarded for the purpose of avoiding mis-procurement charge under Rule No 69, and with request to re-invite the tender under the prescribed procedures or issue a corrigendum and extend date accordingly.

Transparency International Pakistan is striving for across the board application of Rule of Law, which is the only way to stop corruption.

With Regards,

  
Sohail Muzaffar  
Chairman

Copies forwarded for the information with request to take action under their mandate to:

1. Chief Minister, Government of Punjab, Lahore
2. Director General, NAB, Punjab.
3. Chief Secretary, Government of Punjab, Lahore.
4. Registrar, Lahore High Court, Lahore.
5. Managing Director, Punjab PRA, Lahore.



Planning & Development Department  
Government of the Punjab

## TENDER NOTICE

Sealed proposals are invited from the firms of repute for supply / installation of a digital / IP based telephone exchange system with 250 lines alongwith call center operators based in P&D Department through shift arrangement (02 shifts per day) and free maintenance with 03 years guarantee of equipment/system. The proposed system should have following features.

1. Blended solution
2. Real time report and custom reporting system
3. Conference bridging
4. After hour massaging
5. Call reading
6. Schedule call back and call back alert
7. Call routing (DID & ANI)
8. Database Integration
9. Interactive voice response (IVR)
10. Tune on Transfer Flexible Mp3-based system and Random or Linear Play
11. Protocol conversion
12. Three-way calling
13. Transcoding
14. Trunking
15. Vol P Gateways
16. Voicemail to email, voicemail Groups, Web Voicemail Interface

Tender documents along with complete specification can be obtained from the office of undersigned, on payment of Rs.1000/- (nonrefundable).The procurement shall be completed in accordance with the Punjab Procurement Rules 2014, on a Single Stage - Two Envelope Procedure.

A Single Package containing separate Technical and Financial bids, duly completed, signed, stamped, sealed in conformity with Tender Document should be dropped in the Tender Box placed at the Reception of the P&D Complex on or before **04-04-2016 at 14:00 Hours**. Bids will be opened on the **same day at 14:30 Hours** in Committee Room-III, 2nd Floor, P&D Department in the presence of the bidders.

Bids which are incomplete, not sealed, not signed/stamped OR not in accordance with the specified mode will not be considered.

Income / sales tax registration certificate and other documents as mentioned in Tender Document must accompany the bids. Taxes will be deducted as per law.

Note: Planning & Development Department reserves the right to accept or reject all the tenders as per Punjab Procurement Rules, 2014.

### SECTION OFFICER(GENERAL)

PLANNING & DEVELOPMENT DEPARTMENT  
CHURCH ROAD CIVIL SECRETARIAT LAHORE,  
PHONE: (042) 99210307 URL: www.pndpunjab.gov.pk

IPL-3204