



Ref: #A1AQIH6C-899(1)

27th April 2013

Mr K.M. Siddiq Akbar,
Secretary of Interior
Room # 402, 4th Floor R-Block
Pak Secretariat
Islamabad (Pakistan)
Tel: 9210086

Subject: Complaint against Chakwal Passport Office

Dear Mr Akbar,

Transparency International Pakistan has received a complaint from Mr. Saadat Jahangir Khokar against the delayed processing of his passport by the Chakwal Passport office. The complaint is enclosed for your ready reference and is self-explanatory.

The complainant allegedly submitted a renewal application for his passport on 7th February 2013 through token number **1460130775**. Mr. Khokar was told by the passport officer that it will be processed by 10th April 2013 even though the office's website states that the "delivery of an ordinary passport" is in 12 days. The complainant has visited the concerned office twice now and his passport has still not been processed. He further alleges that the agents outside the Chakwal Passport office claim that if he bribes them with Rs 5,000 to Rs20,000, he will get his passport soon.

Transparency International Pakistan would greatly appreciate if you would kindly look into this matter, and if found genuine/correct take appropriate action so that a citizen can get relief. TI Pakistan is striving to have **Rule of Law** in Pakistan, which is the only way of eliminating corruption and have good governance in the country.

With Regards,

Syed Adil Gilani
Advisor

Cc:

1. Minister of Interior
2. Directorate General of Immigration & Passports
3. Human Rights Cell, Supreme Court of Pakistan
4. Chairman, National Accountability Bureau
5. Principal Secretary, PM



Transparency International Pakistan < ti.pakistan@googlemail.com >

Late Passport Delivery ??????

1 message

Saadat Jahangir < saadatjk@hotmail.com >

Wed, Apr 24, 2013 at 4:46 PM

To: "info@dgip.gov.pk" < info@dgip.gov.pk >

Cc: "ti.pakistan@gmail.com" < ti.pakistan@gmail.com >

Respectable Sir,

I submit my Passport renewal application dated 07-02-2013, and passport officer give me date for delivery 10-04-2013. On your website mention delivery of ordinary passport is 12 days. Today 2nd time i go to my Chakwal Passport office and representative person said me that yet my passport not come. Three months passed but yet passport not come.

The agents outside the passport office said me that if you give "Rishwat" 5000 to 20000 than you will get your passport soon.

Whats going on in this country, we are not able to live happily due to these type of frauds and bad policies.

Please make sure that passport will issue in due time to every citizen of Pakistan.

My Passport Token # 1460130775**Date submit ; 07-February-2013**

Thanking You,

Saadat Jahangir Khokhar

Accounts Assistant

NRSP Field Unit Talagang

Phone & Fax # 0543-411873