



**TRANSPARENCY  
INTERNATIONAL-PAKISTAN**

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Ref: AA1GTGTDH-034(1)

1<sup>st</sup> June 2012

Chief Executive Officer  
Karachi Electric Supply Corporation  
2nd Floor, Pakistan Handicraft Building,  
Abdullah Haroon Road,  
Karachi

**Subject: Complaint against Irregularities in Electricity Bill, Meter Charges & Others**

Dear Sir,

We have received a complaint from S. Muhammad Saeed, KESC Consumer# LA-219501 and LA-182054 Account No. 14137463660033, a copy of which along with annexure is enclosed for your ready reference and is self-explanatory.

The complainant alleges that he has lots of grievances which have been communicated to KESC officials and other authorities on number of times, as:

1. Incorrect inclusion of arrears as on November 2011 Rs. 1,516/- in spite of payment on 1<sup>st</sup> November 2011.
2. Regular and constant receipt of bills exactly on due date or after due date
3. Electricity breakdown apart from scheduled load-shedding
4. Wrong deduction of meter charges (two meters LA-219501 & LA-182054) from complainant's advanced payment on change of meters in spite of the surety given by The General Manager IBC Gulshan-e-Iqbal (attached)

Transparency International Pakistan requests you to please look into this matter and if found correct direct the concerned department to take necessary actions under the law so that the citizen may get relief.

With Regards

Saad Rashid  
Executive Director

Copy forwarded for the information/action of:

1. Chief Minister Complaint Cell, Govt. of Sindh, Karachi
2. Director Consumer Affair Division, NEPRA, Islamabad
3. Complainant

Encl: