



10<sup>th</sup> April, 2013

Ref: A1UYGJR4(2)

Mr. Nayyer Hussain  
Chief Executive Officer  
Karachi Electric Supply Corporation  
KESC House, 39-B, Sunset Boulevard,  
Phase II, DHA, Karachi.

### 1<sup>st</sup> REMINDER

**Subject: Grievance against the Karachi Electric Supply Corporation**

Dear Sir,

Please find attached a copy of the letter dated 30<sup>th</sup> January, 2013 which we had sent to you earlier. As of date we have not received any reply. The complainant is looking forward towards a solution to this problem.

Transparency International Pakistan would greatly appreciate if you would kindly look into the matter and if found genuine/correct take appropriate action under the rules and please let us know regarding any action which has taken place.

TI Pakistan is striving to have **Rule of Law** in Pakistan which is the only way of eliminating corruption and have good governance in the country.

With Regards,

Syed Adil Gilani,

Adviser

Copied for the information of:

1. Chief Justice, Sindh High Court
2. DG NAB, Sindh
3. DG Tariff & Cons. Affairs, NEPRA



**TRANSPARENCY  
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Ref: AIUYGJR4(1)

30<sup>th</sup> January 2013

Mr. Tabish Gauhar  
Chief Executive Officer  
Karachi Electric Supply Corporation  
2nd Floor, Pakistan Handicraft Building,  
Abdullah Haroon Road, Karachi

**Ref: Grievance against the Karachi Electric Supply Corporation**

Dear Sir,

Transparency International Pakistan has received a complaint from Mr. Atta-ur-Rehman against the Karachi Electric Supply Corporation (KESC) regarding the unlawful disconnection of electricity to his house.

The complainant is the owner of House No. L-413 Sec. 6-B Mehran Town, Korangi, Karachi. In April 2010, he visited the area KESC office for the purpose of applying a connection for his house. He was told to approach a registered contractor M/S. R. K. Solangi, St 17 Plot No 14 Sector 6 B Mehran Town, Karachi, whom KESC had authorized to collect the installation charges on their behalf. The complainant even checked with the KESC head office at Abdullah Haroon Road and the officials there again confirmed that the payment was to be made through their registered contractor. Thus, allegedly the complainant paid the requisite charges through Receipt No. 0959 (attached) in two installments – first, a Rs5,000 one on 28<sup>th</sup> April 2012 and then a Rs8,000 one on 23<sup>rd</sup> May 2012 – and got electric meters installed at their premises.

The complainant states that after the meter was installed, the electricity bill was regularly paid. However, recently, the KESC allegedly asked (verbally) the complainant to pay the dues for the installation of these meters as they did not have their payment on record. Due to the alleged non-payment, the KESC has disconnected the electricity supply to his house.

Transparency International Pakistan would greatly appreciate if you would kindly look into this matter, and if found genuine/correct take appropriate action so that a citizen can get relief. TI Pakistan is striving to have **Rule of Law** in Pakistan, which is the only way of eliminating corruption and have good governance in the country.

With Regards,

  
Syed Adil Gilani  
Adviser

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