



**TRANSPARENCY
INTERNATIONAL-PAKISTAN**

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16th January 2014

Chief Executive Officer
Karachi Electric Supply Corporation
2nd Floor, Pakistan Handicraft Building,
Abdullah Haroon Road,
Karachi

Subject: Complaint against delay in the installation of electric meter


Dear Sir,

We have received a complaint from Muhammad Aijaz, resident of Bhitai Colony, Korangi Crossing, Consumer No. HC000999 against the delay of almost three years in the installation of electric meter. A copy of the complaint along with annexure is enclosed for your ready reference and is self-explanatory.

The complainant alleges that he has paid all his dues for the installation of electric meter in 2011 (copies of the receipts attached). He further alleges that he has visited KESC office many times in three years but his meter has not been installed yet. Moreover, he received an accumulated bill of amount Rs. 45,000/- for the period of Jan 2013 to Dec 2013 without having electric meter.

Transparency International Pakistan requests you to please look into this matter and if found correct direct the concerned department to take necessary actions under the law so that the issue may be resolved.

With Regards


Saad Rashid
Executive Director