



**TRANSPARENCY
INTERNATIONAL-PAKISTAN**

5-C, 2nd Floor, Khayaban-e-Ittehad, Phase VII,
Defence Housing Authority, Karachi.
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19th August, 2016

TL16/1908/1A

Managing Director,
K-Electric,
Karachi.

Sub: Complaint of Illegal Bill of Rs 8,000 on Account No. 0400014947297 .
Mohammad Nawaz Shahani, a resident of House No. 371 Haji Malik .

Dear Sir,

Transparency International Pakistan has received a complaint regarding Illegal Bill of about Rs 8,000 issued in July 2016 on Account No. 0400014947297 , of Mr. Mohammad Nawaz Shahani, a resident of House No. 371 Haji Malik_(Copy Enclosed).

The complainant has made the following allegations;

1. That Haji Malik, Goth Monghopir, a town has been facing the problem of unavailability of and even approved PMT has not been fixed/ installed in this area.
2. The he has already paid the charges of Rs 4000/- for fixation/ installation of meter , but only number K.E.599 has been pasted on his house and a fresh bill was sent against the Account No. 0400014947297 of Rs. 3196 for 135 Unit for the month Sep 2015, which is illegal as the K-Electric staff disconnected the line in June-2015.
3. He has received Rs. 8,000 bill in month of July 2016, though electricity is disconnected from last 26 months.

The above complaint against K-Electric has examined by TI-Pakistan , and it is a very that the complainant has been issued bill without any K-Electric connection in his house.

MD, K-Electric is requested to kindly examine the complaintt and take immediate action to resolve the complainant's issue as well as thousands for such illegal bills being issued to many such consumers by K-Electric. .

Transparency International Pakistan is striving for across the board application of Rule of Law, which is the only way to stop corruption.

With Regards,


Sohail Muzaffar
Chairman

Copies forwarded for the information with request to take action under their mandate to:

1. Director General, NAB, Karachi.
2. Registrar, Sindh High Court, Islamabad.
3. Cahirman, NEPRA, Islamabad

Business Operation Center,
K-electric office
Near Habib Bank Chowrangi,
S.I.T.E,
Karachi,

Subject: - Complaint of unavailability of electricity & Meter & illegal Billing for the Month of September 2015

Dear Sir,

I, the Undersigned resident of House NO.371 Haji Malik Goth Monghopir A Town have been facing the problem of unavailability of electricity & meter & even approved PMT has not been fixed/Installed in my area . Though I have already paid the charges of Rs 4000/= for fixation/Installation of meter but only this Number K.E.599 has been pasted on my house and a fresh bill has been generated against the Account # 0400014947297 of Rs 3196 for 135 unit for September 2015 which is illegal as I have not been using electricity Since June-2015

My humble request is that kindly correct my bill as per my monthly consumption and as there is no electricity in my area since Jun 2015 yet the fresh bill has been generated as I am a very poor person can not afford or bear my monthly Bill which is not according to my usage.

Through this letter I request that you look into the issue and resolve this problem as soon as possible.

Dated:05/10/2015

Thanking you



Mohammad Nawaz shahani
Resident of House # 371 haji malik
Goth Manghopeer town

Name / نام: MOHAMMAD NAWAZ
 Address / پتہ: HC 371 NIC NO: 41202-1362908-5 HAJI MALI K
 GOTTH MANGHOPIR A TOWN
 FORWARDING / BANK ACCOUNT NAME & ADDRESS:

Qty X Rate = Value
 66.08 X 5.79 = 382.60
 Total = 382.60

CONT. ACC / کٹوتی اکاؤنٹ / اکاؤنٹ نمبر
 ACC. NO. 0400014947297
 AMOUNT PAYABLE WITHIN DUE DATE / مقررہ تاریخ میں واجب الادا رقم
 750
 DUE DATE / مقررہ تاریخ
 14-Jul-14
 BILLING MONTH / بل کا مہینہ
 Jun-14
 AMOUNT PAYABLE AFTER DUE DATE / مقررہ تاریخ کے بعد واجب الادا رقم
 788

Bill S. No. 19160360 Contract No. 31471259
 Consumer No. HC090371 Meter No.
 Bill ID 620001394740 GSTN/NTN/CNIC N/A /

NO OF MTH / تعداد مہینہ	BILL CHG MODE / بل چارج موڈ	TARIFF / نرخ	C LOAD (KW) / کنٹرکٹ لوڈ (کلو واٹ)	TOTAL SD / کل ایس ڈی	ISSUE DATE / تاریخ اجراء	M/R DATE / تاریخ میٹر ریڈنگ
1	ASSD	A1-R	1	N/A	30-Jun-14	26-Jun-14

PRESENT RDG / موجودہ میٹر ریڈنگ	PREVIOUS RDG / سابقہ میٹر ریڈنگ	UNITS ADJUSTED / ایڈجسٹ شدہ یونٹس	BILLED UP TO / بل کی گدی ریڈنگ	UNITS BILLED / یونٹس بل کیے گئے	MDI / اہتمامی طلب
0	0			67	

CURRENT MONTH BILLING DETAILS / موجودہ مہینے کے بل کی تفصیلات

TOTAL CHARGES / کل چارجز	AMOUNT / رقم
K-ELECTRIC CHARGES	0.00
FIXED CHARGES	382.62
VARIABLE CHARGES	0.00
METER RENT	0.00
*FUEL SURCHARGE ADJUSTMENT (FSA/FCA)	0.00
GOVT AND BANK CHARGES	5.74
ELECTRICITY DUTY	0.00
INCOME TAX	66.02
GENERAL SALES TAX	0.00
GST ADJUSTMENT	0.00
TVL FEE	8.00
BANK CHARGES	0.00
OTHERS	
NET AMOUNT OF CURRENT BILL	462.38
ARREARS AS ON 30-Jun-14	0.00
INSTALLMENT AMOUNT I	287.27
INSTALLMENT AMOUNT II	0.00
UPFRONT AMOUNT	0.00
MISC CHARGES	0.00
NET AMOUNT PAYABLE	750
LATE PAYMENT SURCHARGE	38.26
GROSS AMOUNT OF CURRENT BILL	500.64
GROSS AMOUNT PAYABLE AMT ROUNDED UP TO 1	788
BALANCE INSTALLMENT NO.	2
BALANCE INSTALLMENT AMOUNT	577.57

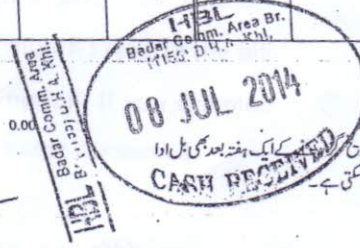
HISTORICAL INFORMATION / سابقہ معلومات

MM/YY / مہینہ / سال	Billed Amount / بل شدہ رقم	Pay-Date / تاریخ ادائیگی	Payment / ادائیگی
05/14	492.66	10-Jun-14	693
04/14	462.38	12-May-14	490
03/14	447.23	09-Apr-14	1,000
02/14	530.53	10-Mar-14	700
01/14	477.52	18-Feb-14	1,000
12/13	462.38	13-Jan-14	1,000

Month	Qty	Rate	Value	Month	Qty	Rate	Value

20140701 /

Suspended Arrears:- 0.00



BOC/BC R1 IBC Orangi
 K-Electric office, Near Habib Bank Chowrangli, SITE,
 Karachi
 bill@ke.com.pk
 www.ke.com.pk
 Plt: 33709132 (EXT 1483)

*Due to variation in fuel and power purchase prices as determined by NEPRA.

تاخیر سے ادائیگی پر چارج سے بچنے کے لیے اپنے بل مقررہ تاریخ تک ہی کیجئے۔

Name: MOHAMMAD NAWAZ
 Address: HC 371 NIC NO: 41202-1362908-5 HAJI MALI K GOTTH MANGHOPIR A TOWN
 Contract No.: 31471259
 Serial #: 19160360
 CPA Code: 0-9-1-0-0
 BMC

40W	60W	100W	کروہ	حصن	برآمدہ	یا کوئی	اعلا	پورچ

بجلی کا باکفایت استعمال --- بچت بے مثال
 سوز سارف سے اتنا ہے کہ وہ 1000 واٹ سے زیادہ بجلی کو سول کرتے وقت اس کے میٹریں اتنی ہی قدر میں
 بجلی (40 1000 واٹ) ہمارے لائسنس کو دے کر اس سے بچھڑا کریں۔
 نوٹ: گلی کے بل میں نمایاں کمی کے لئے ان انٹرنی سوز روکنے والے استعمال کی جانے والی بجلیوں پر لگائیں۔

ORD NORM

VIBC AURANGI	
D.No.	32354
Date	8/11/14

Business Operation Center,
IBC-orangi,
K-electric office
Near Habib Bank Chowrangi,
S.I.T.E,
Karachi,

Subject: - Complaint of Excessive Billing

Dear Sir,


I, the Undersigned resident of House NO.371 Haji Malik Goth Monghopir A Town have been facing the problem of miscalculation & excessive of my monthly electricity bill I have only one room for my living in which 4 saver are installed whereas at a time only two of them are being used but every month I receive the bill more then 2000 rupees which is not according to my consumption. If you examine my bill you will note that every month less then 100 units are being consumed.

My humble request is that kindly correct my bill as per my monthly consumption as I am a very poor person can not afford or bear my monthly Bill which is not according to my usage.

Through this letter I request that you look into the issue and resolve this problem as soon as possible.

Dated:

Thanking you



Mohammad Nawaz shahani
Resident of House # 371 haji malik
Goth Manghopeer town

