



**GOVERNMENT OF KHYBER PAKHTUNKHWA  
INFORMATION COMMISSION**

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RTIC/IT/1-1/2018/ **7063**  
Dated: 26<sup>th</sup> Sep 2018

To

The Justice Zia Pervez,  
Transparency International,  
Pakistan.

Subject: **Inefficiency of e-RTI System in KPK**

Dear Sir,

I am directed to refer to your letter dated 27<sup>th</sup>, August 2018 on the subject and to state that whereas under the KPK RTI Act 2013 a citizen can file an RTI request in any manner i.e. through a written application in person, by e-mail or by fax however to promote the use of IT technology, an electronic webportal was developed by the KP Information Commission in Sep 2015 and more than 100 Public Information Officers (PIOs) of different departments were trained on the use of webportal. However, it was observed that the PIOs instead of using the e-RTI system continued to resort to manual disposal of information requests of citizens. This was mainly due to the hesitation of PIOs to use computers, their frequent transfers and lack of proper monitoring of the e-RTI system.

The KPK Information Commission therefore took up the matter with provincial government to stress upon the departments to use the e-RTI system. The Chief Secretary has now tasked the Provincial Monitoring and Reform Unit (PMRU) to monitor the use of e-RTI webportal by government departments. Similarly arrangements are being worked out to train the new PIOs on the system so that the goal of e-governance is achieved in letter and spirit. It is hoped that with renewed efforts we would be able to promote digitization in the RTI processes.

With regards.

IT Officer

KP Information Commission

Endst: of Even No. & Date:

1. PS to Chief Minister, Government of Khyber Pakhtunkhwa
2. PS to Chief Secretary, Government of Khyber Pakhtunkhwa
3. PS to Secretary, Information & Public Relations Department
4. PS to CIC, KP Information Commission, Government of Khyber Pakhtunkhwa