



**TRANSPARENCY
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Ref: A11OKKNV/1422(2)

22nd July, 2014

The Chairman,
National Data Base Registration Authority,
NADRA Headquarters,
State Bank Building G-5/2,
Shahrah-i-Jamhuriat, Islamabad.

1st REMINDER

Subject: Complaint against the delay in issuing CNIC

Dear Sir,

Please find attached a copy of the letter dated 3rd June, 2014 which we had sent to you earlier. As of date we have not received any reply. The complainant is looking forward towards a solution to this problem.

Transparency International Pakistan would greatly appreciate if you would kindly look into the matter and if found genuine/correct take appropriate action under the rules and please let us know regarding any action which has taken place.

TI Pakistan is striving to have **Rule of Law** in Pakistan which is the only way of eliminating corruption and have good governance in the country.

With Regards,


Sohail Muzaffar

Chairman



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Ref: A11OKKNV/1422(1)

3rd June 2014

The Chairman
National Data Base Registration Authority
NADRA Headquarters
State Bank Building G-5/2
Sharah-e-Jamhuriat, Islamabad

Subject: Complaint against the delay in issuing CNIC

Dear Sir,

Transparency International (TI) Pakistan has received a complaint from Mr. Sheikh Abdul Hafiz F/o Sheikh Abdul Rashid against the unjustified delay in issuing the computerized national identity card (CNIC) of his son even after fulfilling all the NADRA requirements. The detailed complaint is attached for your ready reference and is self-explanatory.

The complainant alleges that his son submitted the application for obtaining a CNIC in October, 2013. After 45 days, when he went to collect his CNIC, he came to know that his application had been rejected without giving him any reason. Nevertheless, he submitted a fresh application with all the required documents again, but after 45 days, he came to know that his application was rejected again. The complainant alleges that he went to the NADRA office to inquire about the reason for the rejection, but instead he was asked to submit an undertaking to the NADRA office, after which he was assured that the matter would be resolved and his son's card would be issued. He submitted the undertaking dated 24th April 2014. However, when his son went to the office to collect his card, he was asked to come again after 15 days. The complainant alleges that he has visited the NADRA office many times but his matter has not been resolved and the applicant has not been issued his card.

Transparency International Pakistan wishes to see that every citizen of Pakistan should easily obtain a CNIC without unnecessary delay. Therefore, we would appreciate if you would kindly look into this matter, and direct the concerned section to resolve it.

With Regards,

Sohail Muzaffar
Chairman