



**TRANSPARENCY
INTERNATIONAL-PAKISTAN**

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25th February, 2016

TL16/2502/11A

Chairman,
National Bank of Pakistan,
Karachi.

Sub: Violation of Public Procurement Rules 2004, EVP/ Divisional Head, Logistic Support Group, National Bank of Pakistan, Karachi's Tender Notice for Mystery Shopping & Base Line Study on Service Quality.

Dear Sir,

This is with reference to National Bank of Pakistan, Karachi's Tender Notice, published in daily "The News" on 23rd February, 2016. It is observed that the advertisement is in violation of the Public Procurement Rules 2004.

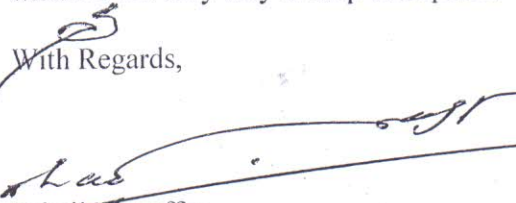
As per the advertisement, the bidding documents are made available till 4th March, 2016, i.e., for 11 days, while the submission is on 10th March, 2016, which means bidding documents are not available for the bidders for 15 days. The rule "Response Time" includes purchase of bidding documents for the bidder from the date of publishing of advertisement till the date of submission of bids. Therefore, this is a violation of PPRA Rules 2004, Rule No.13 (1). Stated as under;

13. Response time. - (1) The procuring agency may decide the response time for receipt of bids or proposals (including proposals for pre-qualification) from the date of publication of an advertisement or notice, keeping in view the individual procurement's complexity, availability and urgency. However, under no circumstances the response time shall be less than fifteen days for national competitive bidding and thirty days for international competitive bidding from the date of publication of advertisement or notice.

The above information is forwarded for the purpose of avoiding mis-procurement charge under Rule No 50, and with request to re-invite the tender under the prescribed procedures or issue a corrigendum and extend date accordingly.

Transparency International Pakistan is striving for across the board application of Rule of Law, which is the only way to stop corruption.

With Regards,


Sohail Muzaffar
Chairman

Copies forwarded for the information with request to take action under their mandate to:

1. Secretary to Prime Minister, Islamabad.
2. Director General, NAB, Karachi.
3. Chairman, Prime Minister's Inspection Commission, Islamabad.
4. Registrar, Supreme Court of Pakistan, Islamabad.
5. Managing Director, PPRA, Islamabad.

Tender for Mystery Shopping and Base Line Study on Service Quality, Tender ID: NBP/LSG/CRBG/22022016

1. National Bank of Pakistan, one of the largest commercial bank operating in Pakistan invites sealed bids from firms registered with Federal/Provincial Income Tax and Sales Tax Departments and on Active Tax Payer List of FBR for Mystery Shopping and Base Line Study on Service Quality as per PPRA Rules.
2. Bidding documents, containing detailed terms and conditions, method of procurement, procedure for submission of bids, bid security, bid validity, opening of bid, evaluation criteria, objective and scope of project etc. are available for the interested bidders from the office of undersigned after submission of a Non-Disclosure Agreement valid for 5 years (specimen of NDA may be obtained from the office of the undersigned) along with copy of CNIC and Company's Authority Letter on or before March 04, 2016 during office hours. Price of the bidding documents is Rs.2000 (not-refundable) in form of a pay order in favor of National Bank of Pakistan.
3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at the office of undersigned on or before March 10, 2016 at 3:00 p.m. Bids will be opened on the same day at 3:30 p.m. publicly in the presence of Tender Opening Committee and bidders who opt to attend. NBP reserves the right to cancel this invitation at any stage of the tender. This advertisement is also available on NBP (www.nbp.com.pk) and PPRA (www.ppra.org.pk) websites.

EVP/Divisional Head
Logistic Support Group
National Bank of Pakistan
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2978, and 2322

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