



# TRANSPARENCY INTERNATIONAL-PAKISTAN

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30<sup>th</sup> January, 2019

TL19/3001/6A

The President,  
National Bank of Pakistan,  
Karachi.

**Sub: Persistent Violation of Public Procurement Rules, Complaint against National Bank of Pakistan on NBP Tender No. P&PD/DC & AMS/05/2018 for Cash Sorting Machine.**

Transparency International Pakistan has received a complaint from M/s Rayyanco Business Systems on NBP Tender No. P&PD/DC & AMS/05/2018 for Cash Sorting Machine (Copy enclosed).

The complainant has raised his objection against certain irregularities by NBP in the subject tender.

Complainant has alleged that;

1. They have met all parameters of SBP Circular FD Circular No. 1/ 2014 that has been referred in the tender document.
2. During technical testing the only point raised was SN Mismatch where it were demonstrated that their machine was detecting the SN mismatch notes properly over Value Mode i.e. confirm machine capability.
3. They were asked to show SN Mismatch feature in Fitness Mode which was not mentioned in NBP RFP specifically nor in SBP Circular. So why has this led the complainant to be disqualified technically? If NBP required SN Mismatch to be tested in Fitness mode as well then it should have defined clearly in RFP.

TI-Pakistan's observation is that it is a violation PPRA Rule 2004, Rule 30 (1), Stated as under;

***30. Evaluation of bids.- (1) All bids shall be evaluated in accordance with the evaluation criteria and other terms and conditions set forth in the prescribed bidding documents. Save as provided for in sub-clause (iv) of clause (c) of rule 36 no evaluation criteria shall be used for evaluation of bids that had not been specified in the bidding documents.***

Complainant has also alleged that they have written a letter to NBP for constituting a committee for redressal of his grievance on 7<sup>th</sup> December 2018 but still they have not received any response on their concerns.

TI-Pakistan's observation is that it is a violation PPRA Rule 2004, Rule 48 (3) which requires the complaint to be processed within 15 days and a copy of the decision should be provided to the complainant. The rule is stated as under;

***48. Redressal of grievances by the procuring agency.-(1) The procuring agency shall constitute a committee comprising of odd number of persons, with proper powers and authorizations, to address the complaints of bidders that may occur prior to the entry into force of the procurement contract.***



*(3) The committee shall investigate and decide upon the complaint within fifteen days of the receipt of the complaint.*

The President is requested to investigate the complaint, and if found correct take action under relevant section of NAO 1999 against the officers responsible for these violations.

Transparency International Pakistan is striving for across the board application of Rule of Law, which is the only way to stop corruption.

Justice Zia Perwez  
Former Judge of Supreme Court of Pakistan and High Court of Sindh  
Trustee- TI-Pakistan

Copies forwarded for the information with request to take action under their mandate to:

1. Secretary to Prime Minister, Islamabad.
2. Chairman, NAB, Islamabad.
3. Chairman, Prime Minister's Inspection Commission, Islamabad.
4. Registrar, Supreme Court of Pakistan, Islamabad.
5. Managing Director, PPRA, Islamabad.



National Bank of Pakistan  
نیشنل بینک آف پاکستان

NBP/LSG/P&PD/2018/20197  
November 30, 2018

Syed Mudassir Shah  
Business Development Executive  
Rayyanco Business System  
84-A, SMCH Society  
Karachi.

Dear Sir,


Supply, Installation and Maintenance of  
Desktop Currency Sorting & Authentication Machines System (Type-II)  
Hitachi-ST-350, Technical Testing  
Tender No. P&PD/DC&AMS/05/2018

In response to your company participation in above mentioned NBP Tender opened on 25<sup>th</sup> September 2018. Further technical testing held at NBP Main Branch Karachi (from 10<sup>th</sup> to 12<sup>th</sup> October 2018). We would like to inform you that your machine Hitachi ST-350 did not passed the technical tests as per RFP requirement.

In view of the above, your company stand technically disqualified from the above mentioned tender. You are advised to collect your financial bid (un-opened & sealed envelope) from Procurement Division, LSG, 3<sup>rd</sup> Floor, NBP Head Office on any working day (with 3-days of receipt). Your authorized person should bring authority letter and CNIC (in Original).

Thanking you,

Yours truly,

  
Col. Sajjad Aheem Rana (Retd)  
SVP/Wing Head -ST&EP Wing

ROSL/05/Tender P&PD/DC/2018  
December 7<sup>th</sup>, 2018

Col. Sajjad Ahmed Rana (Retd)  
SVP/Wing Head – ST & EP Wing  
National Bank of Pakistan  
Head Office, Lt. Chundrigar Road,  
Karachi.

**RAYYANCO**

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Tender No. P&PD/DC & AMS/05/2018

Dear Sir,

Reference to letter NBP/LSG/P&PD/2018/20147 (Received on 05/12/2018); we would like to raise our concern that Hitachi/Seetech ST350 meets all the requirements that mentioned under Tender No. P&PD/DC&AMS/05/2018 as well as meet all the parameters of SBP Circular FD Circular No. 1/ 2014 that has referred in Tender Document.

In view of above facts its injustice to disqualify us in this tender.

During technical testing the only point raised was SN Mismatch where it were demonstrated that Machine was detecting the SN mismatch notes properly over Value Mode i.e. confirms machine capability whereas we were asked to show SN Mismatch feature in Fitness Mode which was not mentioned in your RFP specifically nor does it is mentioned in SBP Circular so how come this lead us to be disqualified technically.

If NBP required the SN Mismatch to be tested in Fitness Mode as well then it should have defined clearly in RFP so that we present our machine for testing accordingly.

During testing our team updated to Testing Committee that this feature can also be updated in Fitness Mode but we were not allowed and given time which it is totally unfair and unjust to disqualify us and therefore we request you to please reconsider and address our grievances before finalizing this tender.

Thanking you

Yours truly,

